

## **Press Release**

**2020-06-17**

### **Self-service application for ID card renewal extends to 24 hours a day**

In response to the development of society and the need of Macao residents, the Identification Services Bureau (DSI) extends the self-service application for Macao SAR Permanent Resident Identity Card renewal to 24 hours a day as of today (17<sup>th</sup> June), enabling residents to go through formalities for ID card renewal at any time.

Holders of Macao SAR Permanent Resident Identity Cards who reached the age of 25 or above on the latest issuance date of their identity card can renew the identity card using self-service kiosks as early as 6 months before it expires or at any time after its expiry. Other holders of Macao SAR Permanent Resident Identity Cards who reached the age of 18 or above on the latest issuance date of their identity card can use self-service kiosks to renew the identity card during office hours.

In addition, applicants who need to change their personal data (e.g. name, marital status, parents' name) cannot use the above-mentioned self-service. They have to go through relevant application formalities at DSI's service counter. For details, please refer to [www.dsi.gov.mo/eservice\\_bir\\_e.jsp](http://www.dsi.gov.mo/eservice_bir_e.jsp).

At present, there are 5 locations providing 24-hour DSI application services on self-service basis. They include DSI's electronic services area

on the ground floor of the China Plaza in Avenida de Grande Praia, Macao Government Services Centre in Areia Preta, Macao Government Services Centre in Islands, the Islands District Public Services Centre – Seac Pai Van Station and DSI's self-service station in Seac Pai Van, providing 24-hour self-services for residents in all districts.

DSI will strive to introduce more electronic services and convenient measures to continuously improve service quality. Citizens are welcome to follow the WeChat account of DSI (WeChat ID: dsimacau) to obtain the latest information of DSI.

For details about DSI's services and service locations, please visit [www.dsi.gov.mo/eservice\\_e.jsp](http://www.dsi.gov.mo/eservice_e.jsp) and [www.dsi.gov.mo/kiosk\\_e.jsp](http://www.dsi.gov.mo/kiosk_e.jsp). For enquiries, please contact DSI at 2837-0777 or 2837-0888, or email to [info@dsi.gov.mo](mailto:info@dsi.gov.mo).